

A – Cromwell a. s. Lamačská cesta 22 841 03 Bratislava T - +421 269 203 211

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Claims Report for the Year 2024

In the calendar year 2024, Cromwell a. s. recorded a total of **1,725 claims**, representing a ratio of **0.000095** in relation to delivered shipments. Of these, **1,425 cases** were acknowledged as either justified or disputable, corresponding to a ratio of **0.000078**.

All submitted claims were resolved within 30 days from the date of submission. No compensation claims were filed against the company in accordance with the Postal Terms and Conditions.

JUDr. Branislav Nikolíni Member of the Board Cromwell a. s.

IČO – 31353746

DIČ – 2020340663

IČ DPH – SK2020340663

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Spoločnosť je zapísaná v OR Mestský súd Bratislava III, oddiel: Sa, vložka číslo 4607/B Tatra banka a.s. – IBAN: SK79 1100 0000 0026 2370 9111, SWIFT: TATRSKBX